

Montréal, March 24th 2020

To our valued suppliers and business partners,

The following is to inform you that Giant has been officially notified that we are an essential products supplier and that we must continue our manufacturing operations. As such, we are kindly requesting that you take all necessary actions to ensure that we continue to receive the raw materials, components and services that are critical for the continuity of our operations. Our water heaters play an essential role in upholding the sanitary measures that have been ordered by our government all while offering some level of comfort to the people that make use of them. We are counting on you to help us overcome the challenges that lie ahead. Furthermore, we encourage you to continue to take all necessary measures to keep your employees safe and out of harm's way while you continue to supply us. We are convinced that we can collaborate with each other in order to minimize the risks to our people as we get through this crisis.

For our Québec based suppliers that will continue to support us, we urge you to quickly register your company on the essential business list while making sure you indicate you are a Giant supplier. You can do this by phone at 1-855-477-0777 or online at the following webpage:

<https://www.quebec.ca/sante/problemes-de-sante/a-z/coronavirus-2019/fermeture-endroits-publics-commerces-services-covid19/>

Thank you for your ongoing support!

Sincerely,


Jean-Claude Lesage
Vice President