

GENERAL INFORMATION BULLETIN

MEMO: TO OUR VALUED GIANT CUSTOMERS
DATE: FEBRUARY 1ST, 2017
FROM: ANDRÉ MASSÉ – SENIOR PRODUCT MANAGER
SUBJECT: NOTIFICATION OF WARRANTY CHANGES

Effective March 1st, 2017, due to recent changes in the market, it has become necessary for Giant Factories to change our *Extended Limited Warranty* on residential gas water heater models. Where applicable, this extended warranty will limit the coverage against inner tank leakage to **six (6)** years instead of **eight (8)** years. The warranty on parts is not affected by this change.

This will affect the following water heater models:

Atmospheric (Conventional Vent)

(Models that include the letters: **MF** & **LF**)

Atmospheric with a flue damper ‘D’

(Models that include the letters: **LFD**)

Direct Vent ‘DV’

(Models that include the letters: **TFDV** & **MFDV**)

Power Vent ‘PV’

(Models that include the letters: **MPV**, **LPV**)

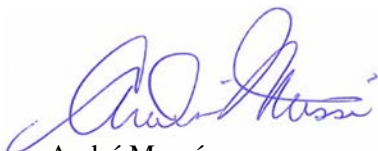
Power Direct Vent ‘PDV’

(Models that include the letters: **TFPDV**, **LPDV** & **MFPDV**)

Warranty modifications are also planned for our Residential Electric Expert Plus 8 models. More information will be sent to you in the near future.

If you have any questions regarding this bulletin, please do not hesitate to contact your sales representative, our Customer Service department, or myself.

Thank you for your continued loyal support of our Proudly Canadian manufactured products.



André Massé
Senior Product Manager